



Leicester's

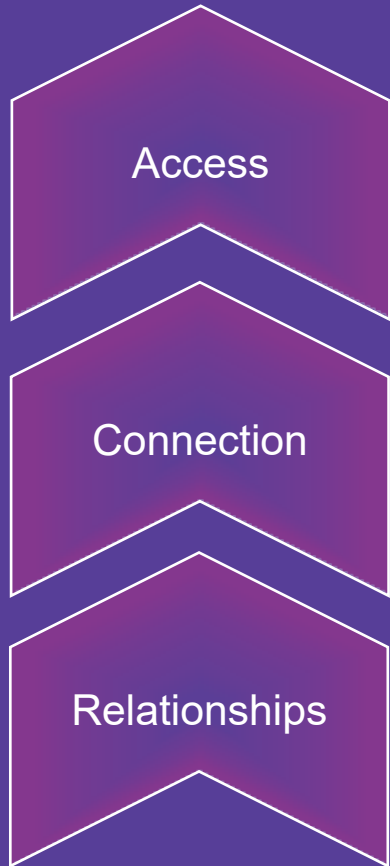
Family Hub

LMB Update July 2024



Leicester
City Council

Leicester's Family Hub vision



- Leicester's Family Hubs are a network of welcoming places, both online and in-person, for children, young people and families to get the support they need all in one place.
- The vision is for Leicester's Family Hub network to include:
 - Core physical delivery locations
 - Online presence
 - Partner and community network



The offer to families

Offering advice and information for families including:

- ♥ Antenatal and postnatal support
- ♥ Feeding your baby and family
- ♥ Child health and development
- ♥ Speech, early language and education
- ♥ Attachment and healthy relationships
- ♥ Special educational needs and disabilities
- ♥ Parenting advice and support
- ♥ Emotional wellbeing and mental health
- ♥ Money and housing
- ♥ Community groups in your area



Programme Critical Building Blocks

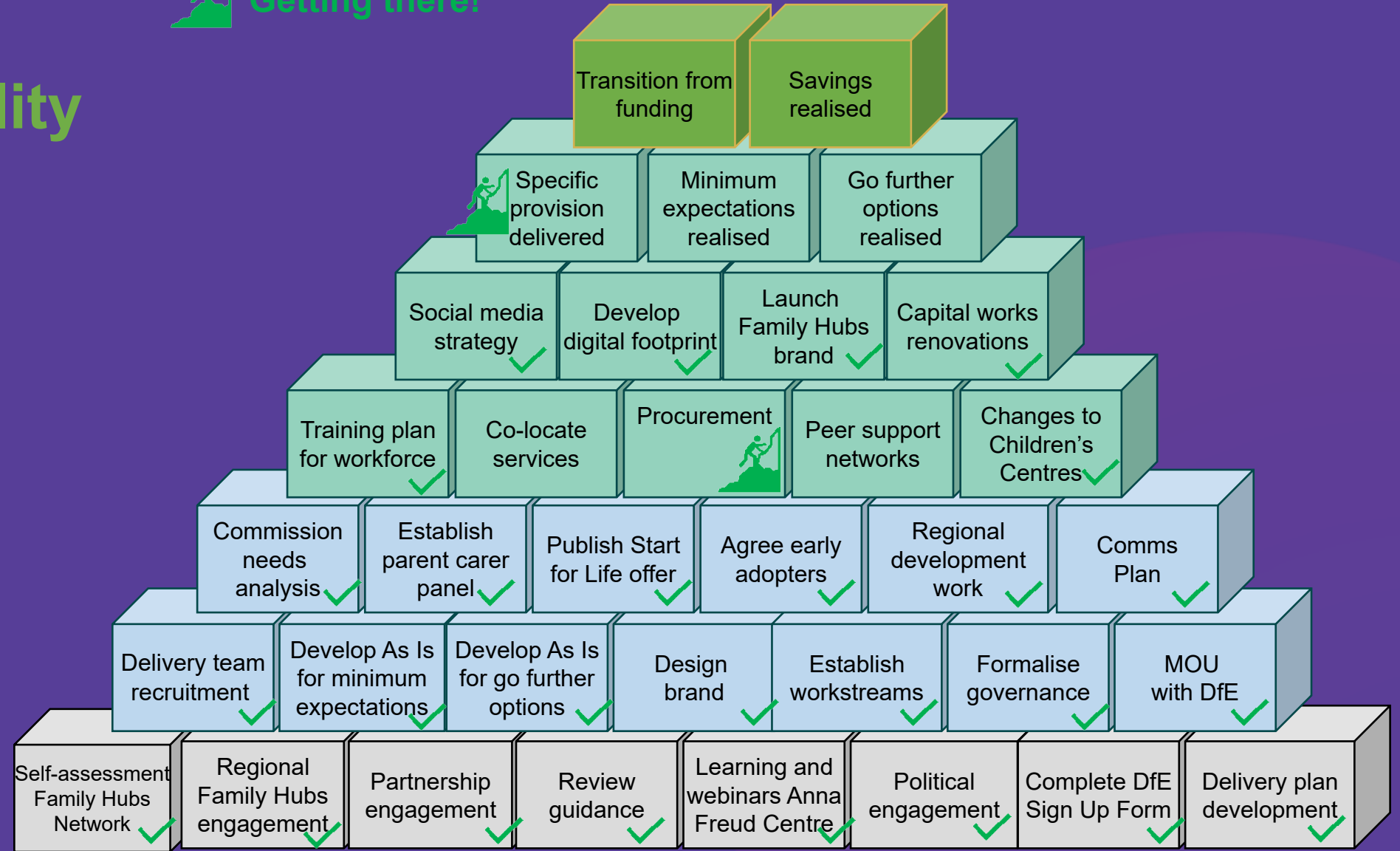


Sustainability

Delivery

Set up

Discovery



Successes

Key successes between October 2023 and June 2024:

Delivery Plan approved
Positive DfE visit to 2 x Family Hubs mid-June

FH Branding at early adopter CCs
Start for Life offer published

Early Help staff engaged in & understand benefits

Digital Beta version ready to go end of June
Easy Peasy app rollout

Recruitment – Data Analyst; Children’s Health Promoter; Digital Engagement Officer

Multi-discipline working groups well-established and effective

Workshops/ Briefings– good engagement and high interest

Engagement with families 2023



- ♥ National Play Day (August)
 - ♥ ~3,700 attended
- ♥ Get Up and Go (August)
 - ♥ ~3,200 attended
- ♥ Stay Play and Have Your Say
- ♥ Parent Champions and Parent Carer Panel



Family Hubs and Start for Life

Programme Board Dashboard - July 2024

Programme Summary:		
Area	RAG	Trend
Finance	A/R	Stable
Resource	A/G	Stable
Engagement	A/G	Stable
Planning	A/G	Improving
Overall	A	Stable

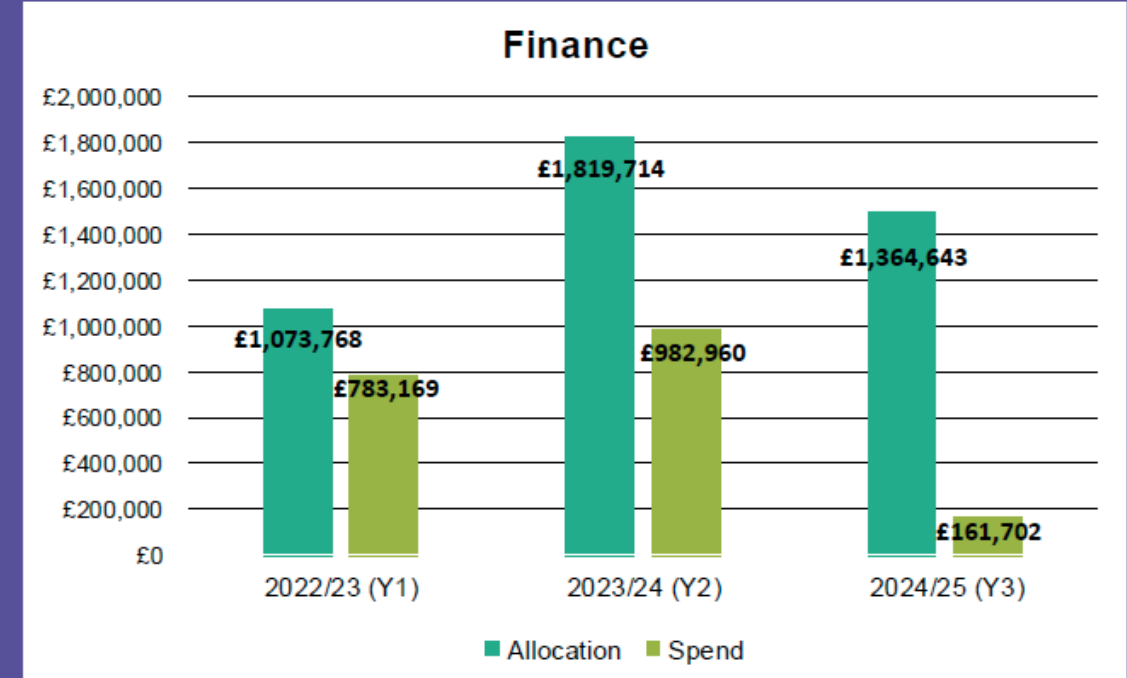
Delivery Summary:		
Workstream	RAG	Trend
Start for Life	A/G	Stable
Home Learning Environment	A/G	Stable
Parenting Support	A	Stable
Parent Infant Relationships and Perinatal Mental Health	A	Stable
Infant feeding	A	Stable

Key achievements in last period:

- DfE made an informal visit to Leicester Family Hubs sites on 30 May, we received positive feedback on progress
- Beta version of updated Family Hubs website presented to DfE – well received
- DfE formally approved Y3 payment-next funding tranche for end August 2024
- Triple P training provision has been approved
- Submitted quarterly management information data reports
- Final stages of approval for Mums in Mind and Dad’s wellbeing project
- Internal review with new Head of Service 20 June
- Family Hub promotional material available across CYPF Centres
- Needs Analysis completed

Key activities/milestones in next period:

- Full training programme in place and rolled out
- Procurement panel have approved
- Tavistock & Portman, UNICEF training being considered by Procurement Panel
- Work continues to progress Frenotomy with NHS LPT
- Family activities over the summer initiated with plans to engage and reach families



Escalated risks/issues	RAG
Risk: Procurement barriers may result in reputational damage and impact rapport with well-established suppliers with whom the authority has worked with for a number of years.	A
Issue: Ongoing challenges with procurement of key interventions through direct award	R
Risk: Nine months remaining - procurement barriers may impact delivery of all minimum requirements	A/R

Risks & issues

Risks

Long term financial sustainability of the programme

R

Changes in leads over life of the Programme at Director and SME levels

A

Long-term physical sites will be identified using outputs from needs analysis – some sites may be partner sites

G

Partners have expectations that cannot be met by the Family Hubs and Start for Life programme

G

Issues

Lengthy procurement process causing delay in training workforce and partners

R

Delays in rolling out coordinated training programme due to capacity fluctuations (eg procurement & training lead)

A

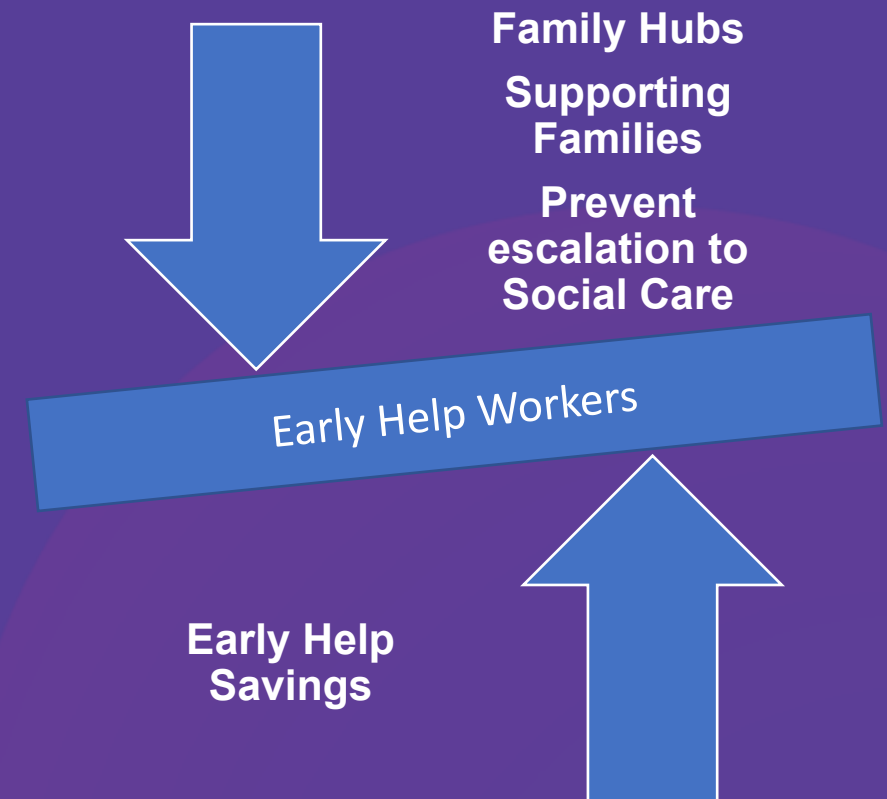
Underspend against funding allocation within financial years – reduced allocation in final year

A

Co-dependencies

Need to balance having sufficient workers for:

- Delivery of both programmes
- Meeting sustainability requirements
- Training and training the trainers
- Managing caseloads to:
 - Enable payment by results (Supporting Families)
 - Prevent escalation to social care



Next steps

- Consideration of analysis alongside cost-saving programme and Community Services & Libraries needs analysis
- Decision on long-term core Family Hubs core sites and network buildings
- Services and training to be commissioned in line with the Family Hubs delivery plan, including Solihull, PEEP,

Community roadshows

Needs analysis report end June 2024

Development of digital website
(beta version to be published)

Procurement of workforce training and resources
(Ongoing)

Rollout of training programme for workforce, partners and parents

Promotion via eg hospitals, GPs, bus routes, side of buses and social media
(Aug/Sept 2024)

- Events across various venues across the city promoting Family Hubs concept to families
- Signposting towards digital platform

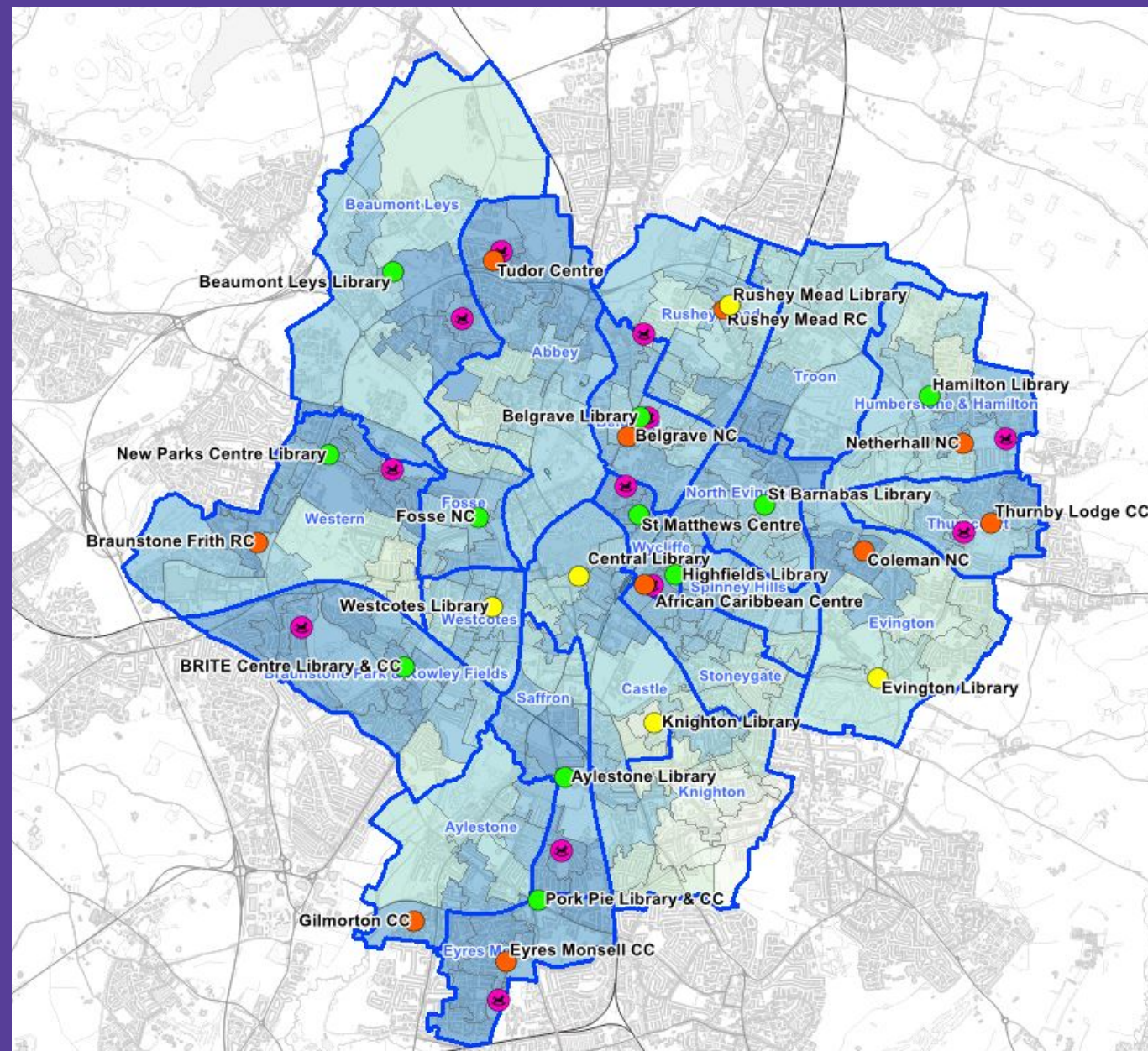
- Build information available about the Family Hub offer
- Improve search function
- Develop interactivity

- Workforce development strategy
- Coordinated programme across topics to satisfy minimum expectations

Family Hub Needs Analysis

Recommendations:

- Streamline Processes and Information Sharing
- Community Engagement and building of trust
- Inclusive, culturally sensitive and accessible services
- Comprehensive and Tailored Support, including for older children and those with SEND
- Partnership, Capacity Building and Collaboration



Key: CYPF Centre: 

Questions or comments?